



STATE OF MICHIGAN

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

GRETCHEN WHITMER
GOVERNOR

ELIZABETH HERTEL
DIRECTOR

MEMORANDUM

DATE: March 12, 2024

TO: Executive Directors of Prepaid Inpatient Health Plans (PIHPs)
and Community Mental Health Services Programs (CMHSPs)

FROM: Patricia Neitman, MS LLP, Bureau Director *PLN*
Bureau of Children's Coordinated Health Policy & Supports

SUBJECT: Statewide MichiCANS Training

The Michigan Department of Health and Human Services will require the use of the Michigan Child and Adolescent Needs and Strengths (MichiCANS) tool statewide beginning October 1, 2024 in the public mental health system.

The MichiCANS Screener will be used at CMHSP Access Centers. Depending on the results of the screener, the MichiCANS Comprehensive will be used at intake with all infants, toddlers, youth, and young adults ages birth through 20 (day prior to 21) as a standard way to guide initial assessment, initial and ongoing eligibility determinations, and treatment planning needs.

Approximately 5000 Clinical Staff and Clinical Supervisors throughout the state will require **MichiCANS Certification Training and Certification** by October 1, 2024. **MichiCANS Certification Training and Certification** is comprised of (see [Table 2](#) below):

- Transformational Collaborative Outcomes Management (TCOM) Orientation (3.5 hours)
- MichiCANS Overview (3.5 hours). Upon completion of trainings, individuals must successfully complete an assessment and receive a 70% or higher, in order to be a certified user of the MichiCANS.

In addition, the Department is offering live virtual **MichiCANS Leadership Training** which is intended for leaders and other staff who (1) are interested in learning about the overview of the TCOM philosophy and MichiCANS tool but (2) will not complete or rate the tool. The Leadership Training is not intended for supervisors who oversee staff that will be completing the MichiCANS tool. This training is appropriate for leadership, utilization management team members, and administrative staff who would like foundational knowledge about the tool.

MichiCANS Certification Training (TCOM Orientation and MichiCANS Overview) is a live virtual training and will begin the first week of April and continue through October. Each Prepaid Inpatient Health Plan (PIHP) and Community Mental Health Service Provider (CMHSP) has been assigned a block of approximately 9 weeks in which to complete their certification training. It is essential that staff prioritize these trainings and register accordingly. Given the number of staff being trained statewide during this time, it is necessary that each PIHP and CMHSP use their designated 9-week period only, to complete training. MDHHS will offer multiple sessions weekly, and staff will be required to register on the designated training platform for training sessions. Limited make-up sessions will be offered after October 1, 2024. Only staff with certification can use the MichiCANS tools so timely training is essential. New hires will be offered additional MichiCANS Certification Training sessions October through December 2024. In addition, the Department will provide regular certification sessions monthly beginning in December of 2024.

The training schedule for PIHPs and CMHSPs can be found in [Table 1](#) at the end of this document. It is the responsibility of individual PIHPs and CMHSPs to ensure contracted providers, Certified Community Behavioral Health Centers, and/or Designated Collaborating Organizations (DCO), that will be using the MichiCANS, are informed and included in this training plan.

Additional trainings will occur after MichiCANS Certification Training which include:

- **Action Planning** for clinical staff and clinical supervisors- live virtual
- **Supervisor Training** for clinical supervisors- live virtual
- **Supervisor Community of Practice** sessions for clinical supervisors- live virtual

The required and optional trainings for each type of staff member are outlined in [Table 2](#) at the end of this document.

A separate communication will be sent to the administrative leads approximately 3 – 4 weeks prior to the time of each training assignment. That communication will include directions for registration. Please ensure that you provide all staff members with this information including contracted providers.

Please consider working with your Electronic Health Record (EHR) vendor to ensure your staff will have the opportunity to see the MichiCANS within your test environment. This could provide opportunity for practice and integration within clinical workflows.

If you have any questions related to the MichiCANS, please contact the MichiCANS team at MDHHS-MichiCANS@michigan.gov

Table 1: Schedule of Trainings for PIHPs and CMHSPs

Cohort	PIHPs and CMHSPs	Training Dates
1	<p>NorthCare Network Copper Country CMH Gogebic CMH Hiawatha Behavioral Health North Point Behavioral Health Systems Pathways CMH</p> <p>Southwest Michigan Behavioral Health Barry County Community Mental Health Riverwood Center Pines Behavioral Health Summit Pointe Van Buren Community Mental Health Woodlands Behavioral Health Kalamazoo Community Mental Health (Integrated Service of Kalamazoo) (ISK) St. Joseph County Community Mental Health (Pivotal)</p> <p>CMH Partnership of Southeast Michigan Lenawee CMH Livingston CMH Monroe CMH Washtenaw CMH</p> <p>Macomb County Mental Health Services</p> <p>Region 10 PIHP Genesee Health System Lapeer County CMH Services St Clair County Mental Health Authority Sanilac County CMH Authority</p>	<p>MichiCANS Certification Training - April and May</p> <p>Action Planning Training - July and August</p> <p>Supervisor Training - July and August</p> <p>Leadership Training - May</p>
2	<p>Detroit Wayne Integrated Health Network Oakland Community Health Network</p>	<p>MichiCANS Certification Training - June and July</p> <p>Action Planning Training - September and October</p> <p>Supervisor Training - September and October</p> <p>Leadership Training – July</p>

Table 1: Schedule of Trainings for PIHPs and CMHSPs

Cohort	PIHPs and CMHSPs	Training Dates
3	<p>Northern Michigan Regional Entity AuSable Valley Community Mental Health Authority Centra Wellness Network Northern Lakes CMHA North Country CMH Northeast Michigan CMH</p> <p>Lakeshore Regional Entity Community Mental Health of Ottawa County HealthWest Network 180 OnPoint West Michigan Community Mental Health</p> <p>Mid-State Health Network CMH Authority of Clinton-Eaton-Ingham Counties CMH of Central Michigan Bay-Arenac Behavioral Health The Right Door for Hope, Recovery and Wellness Gratiot Integrated Health Network Huron Behavioral Health Newaygo County Mental Health Center Montcalm Care Network Lifeways Saginaw County CMH Authority Shiawassee Health and Wellness Tuscola Behavioral Health Systems</p>	<p>MichiCANS Certification Training - August and September</p> <p>Action Planning Training - November and December</p> <p>Supervisor Training - November and December</p> <p>Leadership Training - August</p>

Table 2: List of Trainings by Type of Team Member

Staff Role/Training Type	Trainings Required
<p>Clinical Staff Training Access and Intake staff, Clinicians, Case Managers, Case Workers, and any staff directly completing the tool with youth & families</p>	<p>MichiCANS Certification Training - This training is required for anyone who will be directly completing the tool with youth and families.</p> <ul style="list-style-type: none"> • TCOM Orientation (3.5 hours) • MichiCANS Overview (3.5 hours) • Certification Assessment - Upon completion of trainings, individuals must complete an assessment and receive a 70% or higher in order to be a certified user of the MichiCANS. <p>Additional required training that will occur at a later date:</p> <ul style="list-style-type: none"> • Action Planning
<p>Clinical Supervisor Training Supervisors of clinical staff and anyone overseeing staff that will be completing the tool</p>	<p>MichiCANS Certification Training - This training is required for anyone who will be directly completing the tool with youth and families and those who supervise staff that will be using the tool in this capacity.</p> <ul style="list-style-type: none"> • TCOM Orientation (3.5 hours) • MichiCANS Overview (3.5 hours) • Certification Assessment - Upon completion of trainings, individuals must complete an assessment and receive a 70% or higher in order to be a certified user of the MichiCANS. <p>Additional required trainings that will occur at a later date:</p> <ul style="list-style-type: none"> • Action Planning • Supervisor Training
<p>Agency Leadership & Others Interested Training including: Example- utilization management team members, administrative staff, and staff who will not be completing/rating the tool; however, would like an understanding of the tool.</p>	<p>MichiCANS Leadership Training- This training is for administrative leadership and others who would like knowledge of the tool; however, will not be using the tool for clinical purposes nor are supervising those using the tool.</p> <ul style="list-style-type: none"> • Overview of TCOM and MichiCANS (2 hours). Certification is not required or provided.